Privacy Policy

How EasySeer handles your personal data.

Who is responsible

SkillDux Edutech Private Limited, 3rd floor, Rathi Plaza, Opp. Govt Hospital, Thuckalay, Nagercoil, Tamil Nadu, India 629175. Contact: courses@skilldux.com. Privacy requests and grievances are handled by Harishma at courses@skilldux.com.

What we collect

- Account details: your name and email address.
- Payment references from Razorpay. We do not store card numbers.
- Support messages you send us.
- Basic website usage, measured with Google Analytics, only if you accept analytics cookies.

What we do not store

We do not store the concepts, files, data or project outputs you work with in EasySeer. EasySeer does not keep them.

Why we use your data

- To create your account and deliver the service you bought.
- To process payments and answer support requests.
- To keep EasySeer secure and meet legal duties.
- To send marketing email, only if you have ticked a box to agree. You can withdraw consent at any time.

AI processing

EasySeer drafts with Claude, from Anthropic, on your own Claude account. What you send is handled under your own account and Anthropic's terms for it. We do not sell your content or share user data for advertising.

Legal bases

We use your data only where we have a lawful basis. Contract: to run your account and projects. Consent: for analytics cookies and marketing email. Legitimate interests: to keep the service secure and prevent misuse. Legal obligation: to keep payment and tax records and answer lawful requests. Where India's DPDP Act applies, we rely on your consent or on the legitimate uses that Act allows.

Who handles data for us

We use a small number of outside services. They are listed, with what they see and where, in our Sub-processors document. We give 30 days' notice on the Trust Center before adding a new one.

Where data is processed

Our website is hosted in Germany. Payments are handled in India, and the Research Flow service runs in India. Email is handled by Google Workspace, and Google chooses where that data is stored. Where a transfer between countries needs safeguards, we use them.

How long we keep it

Data	Kept for
Support messages	1 year
Payment references	Until your account is deleted. We may keep payment and tax records longer where the law requires.
Account data	Removed within 10 days of a deletion request, subject to legal needs
Server logs	As set by our hosting provider's policy

Your rights

Depending on where you live, including under GDPR and India's DPDP Act, you may ask for a copy of your data by email, and to access, correct or delete it, object to or restrict its use, and withdraw consent. We confirm your email with a 6-digit code first, then answer within 10 days. Write to courses@skilldux.com or use the request form on the Trust Center.

Cookies and analytics

We use essential cookies. We use Google Analytics cookies only with your consent.

Security

- All website pages use HTTPS.
- The account database is encrypted at rest.
- Data is backed up daily, and backups are kept on our own premises.
- Administrator logins to our servers and email are protected with a second step (2FA).
- If personal data is breached, we tell affected users within 24 hours, and the data protection regulator where required. We are writing a formal incident response plan.

Grievance contact

For any grievance, write to Harishma at courses@skilldux.com. We reply within 24 hours on working days.

Changes

We update this document when our practices change and list changes on the Trust Center under What changed.

EasySeer is an AI tool. Built to follow academic ethics. No promise of better results, acceptance or publication.
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