Refund Policy

When a payment is returned or a credit restored.

No refunds

Payments for credits are not refundable once made.

Failed project

If a project fails because of a fault on our side, we restore the credit to your account within 15 days so you can run the project again.

Wrong or double charge

If you are charged twice or the wrong amount, we correct it within 15 days. Write to us with the payment reference.

Credits do not expire

Unused credits stay in your account.

How to ask

Email courses@skilldux.com with your account email, project name and payment reference. We reply within 24 hours on working days.

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