Your Data

What EasySeer keeps, for how long, and how to ask for it.

What we keep

Data	Why	Kept for
Name and email	Your account	Until you delete the account
Support messages	Answering you	1 year
Payment references	Proof of payment, tax records	Until the account is deleted; longer where the law requires
Server logs	Security and fixing faults	As set by our hosting provider's policy

What we do not keep

The concepts, files, data and project outputs you work with are not stored by EasySeer. We do not store card numbers; Razorpay handles card payments.

Security

- HTTPS on every page.
- Account database encrypted at rest.
- Daily backups, kept on our own premises.
- Second-step (2FA) protection on administrator logins to servers and email.
- Breach notice to affected users within 24 hours, and to the regulator where required.

Ask for a copy, a correction or deletion

Use the request form on the Trust Center, or write to courses@skilldux.com. We first confirm your email with a 6-digit code. We answer within 10 days. Account data is removed within 10 days of a deletion request, subject to legal needs.

Who answers

Harishma, at courses@skilldux.com.

EasySeer is an AI tool. Built to follow academic ethics. No promise of better results, acceptance or publication.
SkillDux Edutech Private Limited, 3rd floor, Rathi Plaza, Opp. Govt Hospital, Thuckalay, Nagercoil, Tamil Nadu, India 629175 · courses@skilldux.com